



**Effective September 17, 2010**

## **PRIVACY POLICY**

This website, [thefamilyhopefoundation.org](http://thefamilyhopefoundation.org), is operated by Family Hope Foundation (“we, “us” or the “Foundation”). This policy sets forth the Foundation’s practices regarding how we collect and use information from this website.

### **How we collect information**

#### *Information provided by your web browser and through cookies*

Like many other websites, we use Google Analytics to help us understand how visitors interact with our web site. We may record information that your web browser routinely shares with websites, such as the IP address assigned to your computer, and we may use cookies to track your time on our site, the pages that you visit, the sites that may have directed you to ours, and similar types of data. Google Analytics only reports anonymous data to us and we will not try to associate that data with your personally identifiable data. If you’d like to learn more about the information that Google Analytics collects or how to opt out of this data collection, please click [here](#).

#### *Information that you voluntarily choose to share with us*

If you would like to receive more information about our mission, you can ask to be added to our mailing list. We’ll ask for your name, address, e-mail address and telephone number, and you can also choose to share additional information about yourself. It will always be your choice whether to provide us with your personally identifiable information.

#### *Donation Information*

If you decide to donate to the Foundation through our website, we will collect information about your donation. Since we use PayPal to process on-line donations, please keep in mind that your use of PayPal is subject to the PayPal User Agreement and PayPal’s privacy policy.

## **What we do with the information that we collect**

### *Statistical analyses of data*

We use Google Analytics to help us understand information about our website visitors, such as where they are located, what pages they visit, and how they are directed to our website. We use this information so that we can better understand who is visiting our site and how we can improve our site. If we share this information with others, it will only be on an aggregate basis; the information will not be individually identifiable.

### *Your contact information*

If you decide to share your contact information, we will only use that information to send you information about our activities and to ask for donations. If you donate on our website, we may use your information to send you a receipt. We will not share your contact information with unrelated third parties for their marketing purposes.

### *Information shared with our service providers*

We may use third parties to help us run our website or to perform other services related to our mission. If these third parties have access to our data, it will be on terms that prohibit them from using the data for unrelated purposes or for their own marketing.

### *Operations, law enforcement and legal actions*

We may use the information we collect to improve our operations and to help us develop our website. If you choose to share personal information with us, we will generally share that with others only if you have given us your permission. However, we may release your information without prior notice when we believe it is appropriate to prevent fraud; to comply with law or to cooperate with law enforcement activity or other governmental request; to respond to subpoenas, court orders or administrative agency requests for information; to enforce our policies; and to protect the rights, property and safety of our Foundation or of others. If our Foundation is ever merged with another organization, we may also transfer the information we have collected in connection with such merger.

## **How we protect your information**

Because we are a small, non-profit organization, we cannot afford extensive security protections for information obtained through this website. Thus, we will never ask you to transmit your social security number, credit card or other financial account number, or other sensitive information about you or your family. We also ask you not to voluntarily submit any information that you consider sensitive through this website.

We do have privacy practices in place to protect the confidentiality of paper documents. Thus, if you submit a donation, apply for a grant or otherwise wish to share sensitive information with

us, we ask you to deliver it to us via the U.S. Mail or in person. We store our paper documents in a secure location and limit access to those who need to use the information to accomplish the Foundation's mission.

### **Other websites**

Our site may contain links to other websites not affiliated with the Foundation. Also, you may have come to this website from a website that is not operated by the Foundation. We are not responsible for the operation of these other sites or the information that they collect from their visitors. If you would like to know how another site collects and uses your information, please review its privacy policy.

### **Children**

While our site is available to anyone, we do not want to collect personally identifiable information about anyone under the age of 13. If you are under age 13 but would like to receive more information about our mission, please have a parent sign up to receive our mailings.

### **Changes to this policy**

The scope of our mission and the laws that regulate us may change from time to time and we reserve the right to change this policy. If we do change this policy, we will post the revised version on this site. If we propose to change our policy in a way that would permit us to make additional uses of information that we had previously collected about you, we will provide you with a meaningful way to opt out of those additional uses.